



N E W S R E L E A S E

KAPNICK INSURANCE GROUP HONORED AS ONE OF THE COUNTRY'S BEST BY THE HANOVER INSURANCE GROUP

WORCESTER, Mass. (May X, 2009) – The Hanover Insurance Group, Inc. (NYSE: THG), a leading super regional property and casualty company, recently honored Kapnick Insurance Group of Southeastern Michigan with appointment to its President's Club, an elite group of agencies from across the country.

President's Club agencies meet the highest level of standards with regard to customer service, advocacy, quality performance and setting themselves apart from their peers in the industry.

"It is with great pride that we call these outstanding agencies our partners," said Marita Zuraitis, president of The Hanover's property and casualty companies. "The Hanover's President's Club agencies exemplify what it means to be an independent agent. They are skilled professionals, dedicated to helping their clients make the right choices when it comes to protecting their automobiles, homes and businesses."

Kapnick Insurance Group was formally recognized by its peers at a national conference sponsored by The Hanover.

About Kapnick Insurance Group

Kapnick Insurance Group is a full service insurance broker with a simple but, important goal: to simplify the insurance process in order to continuously meet our clients' needs and interests - all while lowering their overall total cost of risk. We provide a full range of services and have established excellent relationships with our carriers. We offer the following insurance solutions ; Business Insurance, Risk Management, Employee Benefits, Health Management, Personal Insurance, Financial Strategies and Global Solutions.

440 Lincoln Street ■ Worcester, MA 01653 Phone | 508 - 853 - 7200 Fax | 508 - 853 - 6332

The Hanover Insurance Company | Citizens Insurance Company of America

“People helping people...it’s what we do best.” A fundamental focus of Kapnick is to be involved in, and support organizations that benefit the communities where we do business. Specific areas of support include:

- Annual United Way Campaign
- Urban Farming
- Relay for Life
- Graze to Raise
- Education and Scholarships
- Performing Arts and many more!

www.kapnick.com

About The Hanover

The Hanover Insurance Group, Inc. (NYSE: THG), based in Worcester, Mass., is the holding company for a group of insurers that includes The Hanover Insurance Company, also based in Worcester; Citizens Insurance Company of America, headquartered in Howell, Mich., and their affiliates. The Hanover offers a wide range of property and casualty products and services to individuals, families and businesses through an extensive network of independent agents, and has been meeting its obligations to its agent partners and their customers for more than 150 years. Taken as a group, The Hanover ranks among the top 40 property and casualty insurers in the United States. For more information, please visit www.hanover.com.

CONTACTS:

Kapnick Insurance Group
Rene’ Carpenter
[\[email\]](#)
888-263-4656 x1154

The Hanover
Amy Lynn Banek
abanek@hanover.com
(508) 855-4486